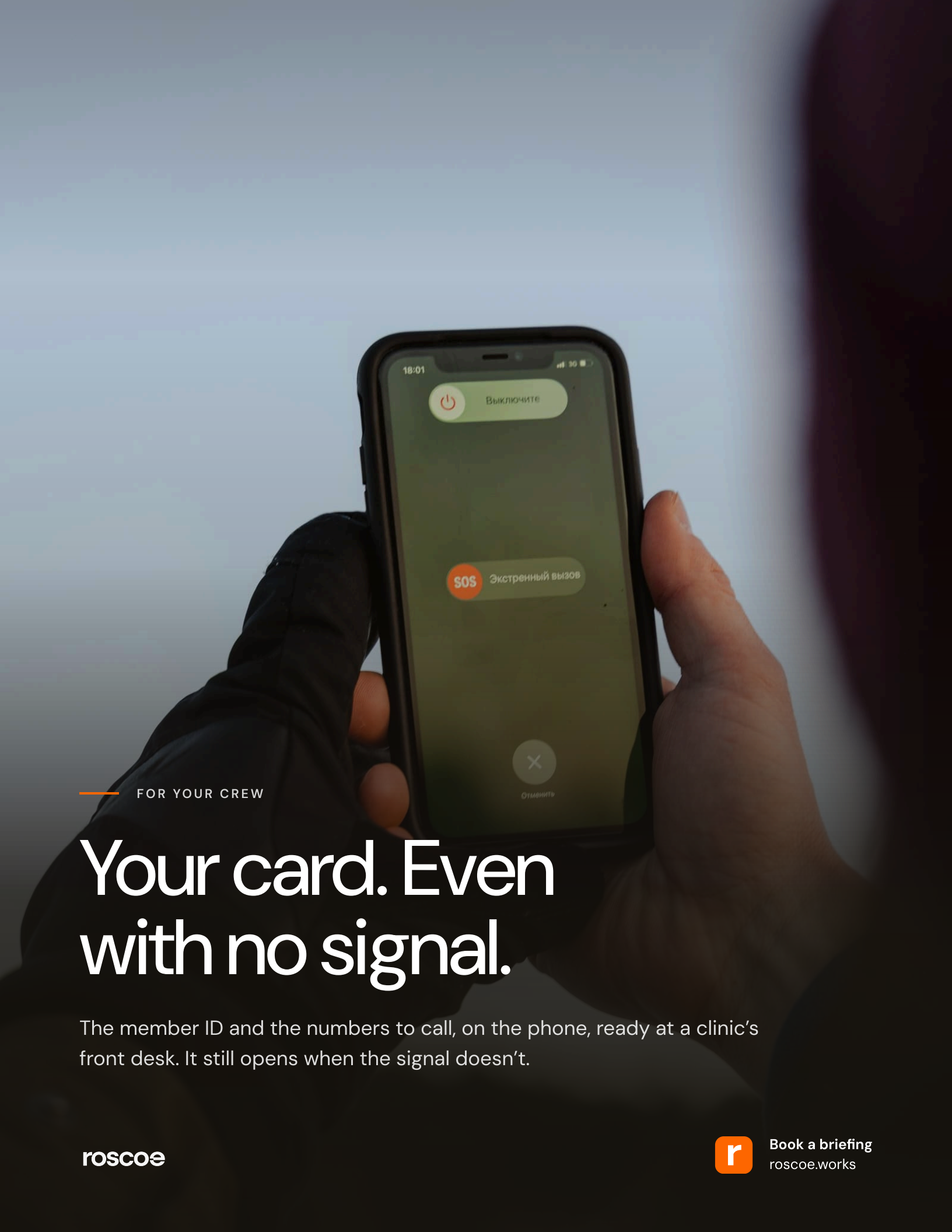


FOR YOUR CREW

Your card. Even with no signal.

The member ID and the numbers to call, on the phone, ready at a clinic's front desk. It still opens when the signal doesn't.

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LIFE EVENTS

A new baby. Added before the deadline.

Roscoe says what to do and by when, prepares the change for the parent to confirm, and sends it on once HR approves. From the rig, at 2 a.m.

- The deadline that usually applies, said plainly
- The request prepared, never sent unconfirmed
- Dated, with a case reference, to the broker

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YOUR ROSTER

Stop paying for people who've left.

Roscoe compares confirmed enrollments with your HR system whenever it syncs, and lists both mismatches: leavers still covered, and joiners never added.

- The person who thinks they're covered, first
- The premium you're paying for someone gone
- Nothing changes until you raise it

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HOME CREW

Their family can ask too.

A crew member can give a partner their own Roscoe on WhatsApp for the family's cover, and choose what else it can answer. The partner never sees their messages.

- The family's cover, card and who to call
- Hitch dates, if the crew member says so
- Switched off by the crew member, any time



CERTIFICATES AND READINESS

Who can fly out on Monday?

Certificates, cover and status by site, in one view. Ask “Who doesn’t have a valid HUET?” and get the names, and a notice to exactly them.

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ROSCOE PASSPORT

Changing jobs? Take it with you.

A crew member makes a passport of their certificates and cover dates, sends the link to a recruiter, or brings it into their next employer's Roscoe.

- Certificates as recorded, dated on the day
- Theirs to share, and to stop sharing

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OPEN ENROLLMENT

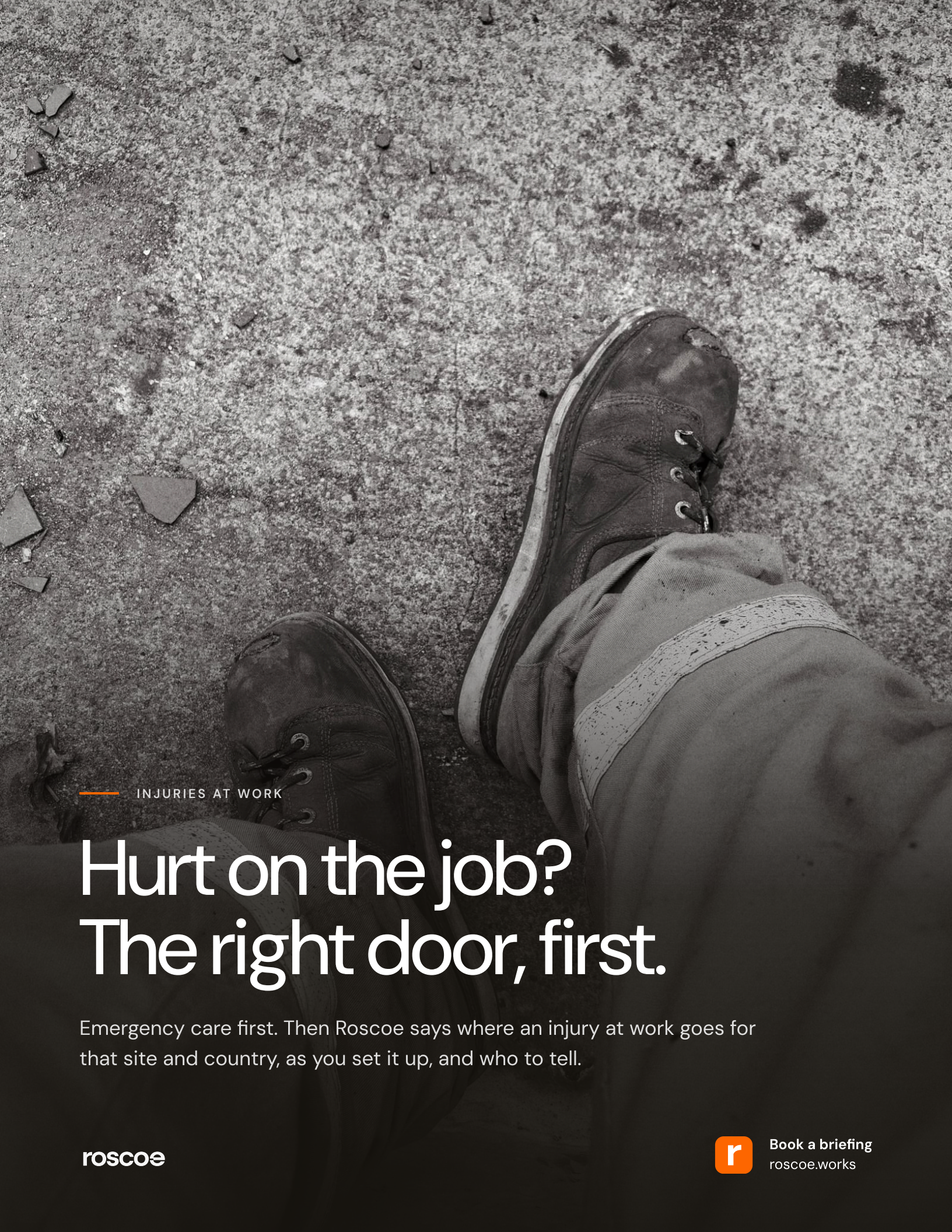
Open enrollment, at the kitchen table.

Employees compare the options in the chat, see what a year would cost at three levels of care, and choose. You download the choices for the carrier.

- The arithmetic, never a recommendation
- Reminders to anyone who hasn't chosen
- The carrier confirms each enrollment

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INJURIES AT WORK

Hurt on the job? The right door, first.

Emergency care first. Then Roscoe says where an injury at work goes for that site and country, as you set it up, and who to tell.

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ANSWERS YOU CAN CHECK

Every answer shows its page.

Roscoe answers from each plan's reviewed documents and cites the page. When the wording doesn't settle it, it says so and tells them who to ask.

- HR checks Roscoe's answers before anyone relies on them
- An independent check before any answer is shown
- An off switch, read on every answer



THE VALUE REPORT

Show the CFO what it's worth.

How many people asked, about what, the leavers found still covered and what they cost, and how the broker did on time. Counts only, never who.

- Small counts shown as "fewer than 5"
- The working behind every figure
- A spreadsheet for the finance pack

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